

	Quality Assurance and Information Security Policy	COD: PRC
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Vision & Mission

We aim to consolidate our leading position in the Romanian software applications market for the medical and pharmaceutical field, by:

- Highlighting the **professionalism, creativity** and **innovation capacity** of the Cegedim team, through the development of high-performing IT products
- **Promptly resolving customer requirements** in the field of communications and information technology, through complete software and hardware solutions

Cegedim Values

Customer Focus

We aim to offer our customers more than a prompt solution to all their requests. We want to help them make the most of the benefits of information technology, by providing them with our experience and know-how, in a partnership based on professionalism and mutual respect.

Professionalism

Recruiting excellently trained employees and continuously improving their skills through access to advanced technologies and training programs are permanent priorities of the company. Similarly, we promote professionalism in our relationships with colleagues, partners and clients.

Team Spirit

Working in a field where cooperation is one of the keys to performance, we aim to be more than a collection of individuals. We want to build a strong and united team, where individual qualities are optimally valorized, and the success of the group is built through the involvement of each and everyone.

Creativity and Innovation

In an increasingly competitive business environment, openness to new things and willingness to change are essential to “making a difference”. By encouraging creativity and the ability to find innovative solutions, we want to always be at the forefront of the fields in which we operate, thus maintaining our competitiveness.

Quality and Information Security Management System

To support our constant efforts to continuously improve the quality of our products and services, we have developed a Quality and Information Security System, in accordance with the requirements of the SR EN ISO 9001:2015 and SR EN ISO 27001:2023 standards, which are fully implemented at all levels of the organization. In everything we do, the quality and continuous improvement of the Quality and Information Security Management System guide our actions, in order to meet the requests of our customers and the expectations of our partners.

Date: 15.04.2025

Quality Management Director,

Vasile Iulian